Fare Regulations

All Fees are applicable per passenger, per sector - for bookings via flynas.com and flynas call center

Item							
1	**FARE RULES - All flynas routes on A320 aircraft excluding Cairo**						
		Economy			Business	Codeshare	
		Light	Plus	Premium		Economy	Business
1.1	Refunds	Not Permitted			Not Permitted	Not Permitted	
1.2	Name Change	Not Permitted			Not Permitted	Not Permitted	
1.3	Date/Time Change	Not Permitted	Changes made anytime up to 4 hours prior to scheduled departure - SAR 50 fee on domestic routes plus any fare difference. SAR 100 fee on international routes, plus any fare difference.	Permitted up to 4 hours before scheduled departure - fare difference only.	Permitted up to 4 hours before scheduled departure - fare difference only.	Changes and cancellation are not permitted on flynas.com. For all codeshare changes, please call flynas call centre 920001234	
1.4	Booking Cancellation	Not Permitted	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 250 fee on international routes, balance in credit.	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 200 fee on international routes, balance in credit.	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 200 fee on international routes, balance in credit.		
1.5	Grace period	Changes permitted within 2 hours from payment. No fees but any fare difference to be paid. If cancelled, balance to be held in credit for 1 year.				No grace period for codeshare bookings	
		Fare Rules - Flights to/from CAIRO. All fare rules as above with exception of below					
		Economy			Business	Economy (Codeshare)	Business (Codeshare)
1.6	Date/Time Change	Changes made anytime up to 4 hours prior to scheduled departure - SAR 150 fee, plus any fare difference.			Permitted up to 4 hours before scheduled departure - fare difference only.	N/A	
1.7	Booking Cancellation	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 250 fee. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector.			Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 200 fee. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector.		
2	**Infant / Child Fares**						
		Economy			Business	Codeshare	
		Light	Plus	Premium		Economy	Business
		Infant Fares					
2.1	All Domestic Flights	SAR 60 per infant per sector. Includes 10Kg hold baggage allowance, but do not include cabin baggage.				Fees vary, advised at time of booking	
	Inbound flights from Amman and Egypt	SAR120 per infant per sector, plus applicable fees and taxes. Includes 10Kg hold baggage allowance, but does not include cabin baggage.					
	All other International Flights	SAR 120 per infant per sector. Includes 10Kg hold baggage allowance, but does not include cabin baggage.					
		Child Fares					
2.2	Domestic Flights International Flights	Up to 25% discount on Adult fare			N/A	Fees vary, advised at time of booking	
3	**Baggage Allowance**						
		Economy			Business	Codeshare	
		Light	Plus	Premium		Economy	Business
3.1	Domestic	**All Domestic**					
3.1.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you.					
3.1.2	Hold Baggage Allowance	Not Permitted	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.
3.2	International - Group 1	**International - Group 1 (Kuwait, Dubai, Amman, Sharm Elsheikh, Istanbul,Trabzon, Beirut)**					
3.2.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you.					
3.2.2	Hold Baggage Allowance	Not Permitted	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.
3.3	International - Group 2	**International - Group 2 (Antakya, Adana, Sohag, Aswan, Alexandria, and Assiut)**					
3.3.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you.					
3.3.1	Hold Baggage Allowance	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.
3.4	International - Group 3	**International - Group 3 (Cairo, Lahore, Islamabad, Kano, Algeria, Baghdad)**					
		Economy			Business	Economy (Codeshare)	Business (Codeshare)
3.4.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you.				N/A	
3.4.1	Hold Baggage Allowance	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.		up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.			
3.4.1	Hold Baggage Allowance- For flights to Indian Sub-continent (Bangladesh, India, Nepal, Pakistan, and Sri Lanka) connecting with Etihad beyond Abu Dhabi	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.		up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.			
3.4.1	Hold Baggage Allowance - Codeshare flights to/from Pakistan	N/A				1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each.
	Important Note	**Please note that international safety standards restrict flynas from accepting any single item of Hold Baggage over 32kg in weight.**					
		ONLY passengers traveling from Jeddah, Taif or Madinah may carry 1 container of Zam Zam Water (maximum 5 liters) on top of the standard baggage allowance for no extra charge. Passengers traveling from all other domestic airports or international airports are allowed to carry 1 container of Zam Zam Water (maximum 5 liters) however this will be considered part of their baggage allowance. Any excess weight will be charged.					
4	**Excess Baggage Charges**						
4.1	Pre Paid	**Pre-paid Excess Baggage Fees are charged as follows**					
4.1.1	Domestic Flights	2 bags may be added to flight booking up to 4 hours before departure: SAR 125 (max 25kg) SAR 90 (max 20kg) SAR 55 (max 15kg)				N/A	
4.1.2	International flights to/from: Dubai, Abu Dhabi, Kuwait, Amman, Sharm el Sheikh, Istanbul, Beirut, Baghdad, trabzon	2 bags may be added to flight booking up to 4 hours before departure: SAR 250 (max 25kg) SAR 180 (max 20kg) SAR 105 (max 15kg)					
	International flights to/from: Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum, Kano, Lahore and Islamabad	2 bags may be added to flight booking up to 4 hours before departure: SAR 420 (max 25kg) SAR 300 (max 20kg) SAR 185 (max 15kg)					
4.2	Paid at the Airport	**Airport price per kg over permitted max kg**					
4.2.1	Domestic Flights	SAR150 per bag of up to 20kg, SAR 20 per kg for any bag above 20kg				N/A	
4.2.2	International flights to/from: Dubai, Abu Dhabi, Kuwait, Amman, Sharm el Sheikh, Istanbul, Beirut, Baghdad, trabzon	SAR 225 per bag of up to 20kg, SAR 40 per kg for any bag above 20kg					
	International flights to/from: Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum, Kano, Lahore and Islamabad	SAR 425 per bag of up to 20kg, SAR 60 per kg for any bag above 20kg					
	Codeshare Routes	N/A				SAR 40 per kg over 20kg	SAR 40 per kg over 50kg
4.2.3	Prepaid Excess Baggage Cancellation	Permitted up to 6 hours before travel, balance held in credit for 1 year				N/A	
4.2.4	Over-sized Baggage	Any bag larger than 158CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport					
4.2.5	Zam Zam Water (not charged if included in Hold baggage Allowance)	SAR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece of max 10 liters					
		Excess baggage is accepted subject to space/weight availability on your flight. Acceptance is not guaranteed.					
5	**Seat Selection**						
		Economy			Business	Codeshare	
		Light	Plus	Premium		Economy	Business
5.1	Advanced Seat Selection	Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR120)	Free Standard seat subject to availability	Free Premium seat subject to availability	FREE	N/A	
5.2	Advanced Seat Selection for Cairo, Lahore, Islamabad, Kano, Algeria, Baghdad	Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR120)			N/A		
5.3	Advanced Seat Selection Changes	Permitted up to 4 hours before travel, any difference in seat fees to be paid, any balance held in credit for 1 year					
5.4	Advanced Seat Selection Cancellation	Permitted up to 4 hours before travel, balance held in credit for 1 year					
6	**Airport Lounges**						
6.1	Lounge Access	Subject to availability. Fees vary.			FREE	N/A	
6.2	Lounge Access Cancellation	Permitted up to 12 hours before travel, balance held in credit for 1 year.			N/A		
7	**Pre-ordered Meals**						
7.1	Pre-ordered Meals	Subject to availability, fees vary. Must be purchased a minimum of 12 hours before scheduled departure			FREE	N/A	
7.2	Pre-ordered Meals Changes	Permitted up to 12 hours before travel, any additional fee to be paid			N/A		
7.3	Pre-ordered Meals Cancelation	Permitted up to 12 hours before travel, balance to be held in credit for 1 year					
8	**Additional Fees**						
8.1		**Travel Agent Service Charge**					
	Domestic Flights	SAR 25 or equivalent per customer, per sector.					
	International Flights	SAR 50 or equivalent per customer, per sector.					
		Travel Agent Service Charge will not be credited to customers in the event of cancellation. Please speak to your travel agent for further details.					
8.2	Call Centre Service Charge	SAR 50 or equivalent per booking					
		Call Center Service Charge will not be credited to customers in the event of cancellation.					
9	**Corporate Fares**						
		Economy			Business	Economy (Codeshare)	Business (Codeshare)
9.1	Name Change / Refund	Not Allowed			Not Allowed	N/A	
9.2	Date/Time Change	**Up to 4 hours** before scheduled departure - SAR 50 plus any fare difference. Fees are applicable per passenger, per sector. Changes **2 days or more** before scheduled departure -fare difference only. Changes **within 2 days up to 4 hours** prior to scheduled departure - SAR 100 + fare difference.			Up to 4 hours before scheduled departure - fare difference only.		
9.3	Booking Cancellation / Reverse amount to agency account	**Up to 4 hours** before travel, fee of SAR 100 per passenger per sector. Remaining amount will be reversed to Agency Account Cancelation **2 days or more** before scheduled departure - fee of 25% of base fare, balance in credit. Within **2 days up to 4 hours** prior to scheduled departure - fee of 50% of base fare, balance in credit.			Up to 4 hours before scheduled departure - fee of SAR 150 per passenger per sector. Remaining amount will be reversed to Agency Account		
9.4	No show	Cancellation within four hours of travel is considered as a no show. No amount will be reversed			Cancellation within four hours of travel is considered as a no show. No amount will be reversed		