

All Fees are applicable per passenger, per sector - for bookings via flynas.com and flynas call center

| Item   | Economy  |  |  | Business   | Codeshare   |                      |
|--|--|--|--|--|---|----------------------|
|  | Light  | Plus   | Premium  |  | Economy   | Business             |
| <b>1 FARE RULES - All flynas routes on A320 aircraft excluding Cairo</b>                   |  |  |  |  |   |                      |
| 1.1 Refunds  | Not Permitted  |  |  | Not Permitted  | Not Permitted   |                      |
| 1.2 Name Change  | Not Permitted  |  |  | Not Permitted  | Not Permitted   |                      |
| 1.3 Date/Time Change   | Changes made anytime up to 4 hours prior to scheduled departure - SAR 125 fee on domestic routes plus any fare difference. SAR 150 fee on international routes, plus any fare difference.  | Changes made anytime up to 4 hours prior to scheduled departure - SAR 75 fee on domestic routes plus any fare difference. SAR 100 fee on international routes, plus any fare difference. | Permitted up to 4 hours before scheduled departure - fare difference only.   | Permitted up to 4 hours before scheduled departure - fare difference only.   | Changes and cancellation are not permitted on flynas.com. For all codeshare changes, please call flynas call centre 920001234 |                      |
| 1.4 Booking Cancellation   | Not Permitted  | Not Permitted  | Cancellation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 200 fee on international routes, balance in credit.   | Cancellation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 200 fee on international routes, balance in credit. |   |                      |
| 1.5 Grace period   | Changes permitted within 2 hours from payment. No fees but any fare difference to be paid. If cancelled, balance to be held in credit for 1 year.  |  |  |  | No grace period for codeshare bookings  |                      |
| <b>Fare Rules - Flights to/from CAIRO. All fare rules as above with exception of below</b> |  |  |  |  |   |                      |
|  | Economy  |  | Business   | Economy (Codeshare)  |   | Business (Codeshare) |
| 1.6 Date/Time Change   | Changes made anytime up to 4 hours prior to scheduled departure - SAR 150 fee, plus any fare difference.   |  | Permitted up to 4 hours before scheduled departure - fare difference only.   |  |   |                      |
| 1.7 Booking Cancellation   | Cancellation made anytime up to 4 hours prior to scheduled departure - SAR 250 fee. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector. |  | Cancellation made anytime up to 4 hours prior to scheduled departure - SAR 200 fee. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector. |  |   | N/A                  |

| <b>2 Infant / Child Fares</b>        |   |      |         |          |                                       |          |
|--------------------------------------|---|------|---------|----------|---------------------------------------|----------|
|                                      | Economy   |      |         | Business | Codeshare                             |          |
|                                      | Light   | Plus | Premium |          | Economy                               | Business |
| <b>Infant Fares</b>                  |   |      |         |          |                                       |          |
| 2.1 All Domestic Flights             | SAR 60 per infant per sector. Includes 10Kg hold baggage allowance, but do not include cabin baggage.                                   |      |         |          |                                       |          |
| Inbound flights from Amman and Egypt | SAR120 per infant per sector, plus applicable fees and taxes. Includes 10Kg hold baggage allowance, but does not include cabin baggage. |      |         |          | Fees vary, advised at time of booking |          |
| All other International Flights      | SAR 120 per infant per sector. Includes 10Kg hold baggage allowance, but does not include cabin baggage.                                |      |         |          |                                       |          |
| <b>Child Fares</b>                   |   |      |         |          |                                       |          |
| 2.2 Domestic Flights                 | Up to 25% discount on Adult fare  |      |         | N/A      | Fees vary, advised at time of booking |          |
| International Flights                |   |      |         |          |                                       |          |

| <b>3 Baggage Allowance</b>  |  |   |   |   |   |   |
|---|--|---|---|---|---|---|
|   | Economy  |   |   | Business  | Codeshare   |   |
|   | Light  | Plus  | Premium   |   | Economy   | Business  |
| <b>All Domestic</b>   |  |   |   |   |   |   |
| 3.1 Domestic  | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.1.1 Cabin Baggage Allowance   | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.1.2 Hold Baggage Allowance  | Not Permitted  | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg. | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.             | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg. | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. |
| <b>International - Group 1 (Kuwait, Dubai, Amman, Sharm Elsheikh, Istanbul, Trabzon, Beirut, Baku, Tbilisi, Batumi, Sarajevo, and Vienna)</b>                   |  |   |   |   |   |   |
| 3.2 International - Group 1   | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.2.1 Cabin Baggage Allowance   | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.2.2 Hold Baggage Allowance  | Not Permitted  | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg. | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.             | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg. | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. |
| <b>International - Group 2 (Antakya, Hyderabad, Lahor, Islamabad, and New Delhi)</b>  |  |   |   |   |   |   |
| 3.3 International - Group 2   | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.3.1 Cabin Baggage Allowance   | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.3.1 Hold Baggage Allowance  | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.  | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg. | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each. | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg. | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. |
| <b>International - Group 3 (Cairo, Kano, Algeria, Khartoum, and Baghdad)</b>  |  |   |   |   |   |   |
| 3.4 International - Group 3   | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.4.1 Cabin Baggage Allowance   | Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you. |   |   |   |   |   |
| 3.4.1 Hold Baggage Allowance  | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.  |   | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. |   |   |   |
| 3.4.1 Hold Baggage Allowance - For flights to Indian Sub-continent (Bangladesh, India, Nepal, Pakistan, and Sri Lanka) connecting with Ethihad beyond Abu Dhabi | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.  |   | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. |   | N/A   |   |
| 3.4.1 Hold Baggage Allowance - Codeshare flights to/from Pakistan   | N/A  |   |   | 1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.             |   | up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 25kg each. |

**Important Note** ONLY passengers traveling from Jeddah, Taif or Madinah may carry 1 container of Zam Zam Water (maximum 5 liters) on top of the standard baggage allowance for no extra charge. Passengers traveling from all other domestic airports or international airports are allowed to carry 1 container of Zam Zam Water (maximum 5 liters) however this will be considered part of their baggage allowance. Any excess weight will be charged.

| <b>4 Excess Baggage Charges</b>   |   |  |  |  |                         |                         |
|---|---|--|--|--|-------------------------|-------------------------|
| <b>Pre-paid Excess Baggage Fees are charged as follows</b>  |   |  |  |  |                         |                         |
| 4.1 Pre Paid  |   |  |  |  |                         |                         |
| 4.1.1 Domestic Flights  | 2 bags may be added to flight booking up to 4 hours before departure:<br>SAR 125 (max 25kg)<br>SAR 90 (max 20kg)<br>SAR 55 (max 15kg)   |  |  |  |                         |                         |
| International flights to/from: Dubai, Kuwait, Amman, Sharm el Sheikh, Istanbul, Beirut, Baghdad, trabzon, Tbilisi, Baku, Vienna, and Athens                                 | 2 bags may be added to flight booking up to 4 hours before departure:<br>SAR 250 (max 25kg)<br>SAR 180 (max 20kg)<br>SAR 105 (max 15kg) |  |  |  | N/A                     |                         |
| 4.1.2 International flights to/from: Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum, Kano, Lahore, Hyderabad, and Islamabad                       | 2 bags may be added to flight booking up to 4 hours before departure:<br>SAR 420 (max 25kg)<br>SAR 300 (max 20kg)<br>SAR 185 (max 15kg) |  |  |  |                         |                         |
| <b>Airport price per kg over permitted max kg</b>   |   |  |  |  |                         |                         |
| 4.2 Paid at the Airport   |   |  |  |  |                         |                         |
| 4.2.1 Domestic Flights  | SAR150 per bag of up to 20kg, SAR 20 per kg for any bag above 20kg  |  |  |  |                         |                         |
| International flights to/from: Dubai, Kuwait, Amman, Sharm el Sheikh, Istanbul, Beirut, Baghdad, trabzon, Tbilisi, Baku, Vienna, and Athens                                 | SAR 225 per bag of up to 20kg, SAR 40 per kg for any bag above 20kg   |  |  |  | N/A                     |                         |
| 4.2.2 International flights to/from: Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum, Kano, Lahore, Hyderabad, and Islamabad                       | SAR 425 per bag of up to 20kg, SAR 60 per kg for any bag above 20kg   |  |  |  |                         |                         |
| Codeshare Routes  | N/A   |  |  |  | SAR 40 per kg over 20kg | SAR 40 per kg over 50kg |
| 4.2.3 Prepaid Excess Baggage Cancellation   | Permitted up to 6 hours before travel, balance held in credit for 1 year  |  |  |  | N/A                     |                         |
| 4.2.4 Over-sized Baggage  | Any bag larger than 158CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport                     |  |  |  |                         |                         |
| 4.2.5 Zam Zam Water (not charged if included in Hold baggage Allowance)   | SAR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece of max 10 liters   |  |  |  |                         |                         |
| <b>Prices are subject to change without any prior notice. Excess baggage is accepted subject to space/weight availability on your flight. Acceptance is not guaranteed.</b> |   |  |  |  |                         |                         |

| <b>5 Seat Selection</b>   |  |  |   |          |           |          |
|---|--|--|---|----------|-----------|----------|
|   | Economy  |  |   | Business | Codeshare |          |
|   | Light  | Plus                                       | Premium                                   |          | Economy   | Business |
| 5.1 Advanced Seat Selection   | Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150)       | Free Standard seat subject to availability | Free Premium seat subject to availability | FREE     | N/A       |          |
| 5.2 Advanced Seat Selection for Cairo, Kano, Algeria, Khartoum, Baghdad | Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150)       |  |   | N/A      |           |          |
| 5.3 Advanced Seat Selection Changes                                     | Permitted up to 4 hours before travel, any difference in seat fees to be paid, any balance held in credit for 1 year |  |   |          |           |          |
| 5.4 Advanced Seat Selection Cancellation                                | Permitted up to 4 hours before travel, balance held in credit for 1 year   |  |   |          |           |          |

| <b>6 Airport Lounges</b>       |  |  |  |      |     |  |
|--------------------------------|--|--|--|------|-----|--|
| 6.1 Lounge Access              | Subject to availability. Fees vary.  |  |  | FREE | N/A |  |
| 6.2 Lounge Access Cancellation | Permitted up to 12 hours before travel, balance held in credit for 1 year. |  |  | N/A  |     |  |

| <b>7 Pre-ordered Meals</b>         |  |  |  |      |     |  |
|------------------------------------|--|--|--|------|-----|--|
| 7.1 Pre-ordered Meals              | Subject to availability, fees vary. Must be purchased a minimum of 12 hours before scheduled departure |  |  | FREE | N/A |  |
| 7.2 Pre-ordered Meals Changes      | Permitted up to 12 hours before travel, any additional fee to be paid                                  |  |  | N/A  |     |  |
| 7.3 Pre-ordered Meals Cancellation | Permitted up to 12 hours before travel, balance to be held in credit for 1 year                        |  |  |      |     |  |

| <b>8 Additional Fees</b>  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| <b>Travel Agent Service Charge</b>  |  |  |  |  |  |  |
| 8.1 Domestic Flights  | SAR 25 or equivalent per customer, per sector.             |  |  |  |  |  |
| International Flights   | SAR 50 or equivalent per customer, per sector.             |  |  |  |  |  |
| <b>Travel Agent Service Charge will not be credited to customers in the event of cancellation. Please speak to your travel agent for further details.</b> |  |  |  |  |  |  |
| <b>Call Centre Service Charge</b>   |  |  |  |  |  |  |
| 8.2 Call Centre Service Charge  | SAR 50 or equivalent per booking for domestic flight       |  |  |  |  |  |
|   | SAR 100 or equivalent per booking for international flight |  |  |  |  |  |
| <b>Call Center Service Charge will not be credited to customers in the event of cancellation.</b>   |  |  |  |  |  |  |

| <b>9 Corporate Fares</b>                                    |  |  |  |   |  |                      |
|---|--|--|--|---|--|----------------------|
|   | Economy  |  | Business   | Economy (Codeshare)   |  | Business (Codeshare) |
| 9.1 Name Change / Refund                                    | Not Allowed  |  | Not Allowed  |   |  |                      |
| 9.2 Date/Time Change  | Up to 4 hours before scheduled departure - SAR 50 plus any fare difference. Fees are applicable per passenger, per sector. Changes 2 days or more before scheduled departure - fare difference only. Changes within 2 days up to 4 hours prior to scheduled departure - SAR 100 + fare difference. |  | Up to 4 hours before scheduled departure - fare difference only.                                     |   |  |                      |
| 9.3 Booking Cancellation / Reverse amount to agency account | Up to 4 hours before travel, fee of SAR 100 per passenger per sector. Remaining amount will be reversed to Agency Account  |  | Cancellation 2 days or more before scheduled departure - fee of 25% of base fare, balance in credit. | Up to 4 hours before scheduled departure - fee of SAR 150 per passenger per sector. Remaining amount will be reversed to Agency Account |  | N/A                  |
| 9.4 No show   | Cancellation within four hours of travel is considered as a no show. No amount will be reversed  |  | Cancellation within four hours of travel is considered as a no show. No amount will be reversed      |   |  |                      |