Fare Regulations

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All Fees are applicable per passenger, per sector - for bookings via flynas.com and flynas call center

Item		Economy			Premium Class	Codeshare	
		Light	Value	Plus		Economy	Business
1	**FARE RULES - All flynas routes on A320 aircraft excluding Cairo**						
1.1	Refunds	Not Permitted			Not Permitted	Not Permitted	
1.2	Name Change	Not Permitted			Not Permitted	Not Permitted	
1.3	Date/Time Change	Changes made anytime up to 4 hours prior to scheduled departure = SAR 250 fee on domestic routes plus any fare difference or SAR100 if Light Flex has been selected. SAR 350 fee on international routes, plus any fare difference or SAR150 if Light Flex has been selected.	Changes made anytime up to 4 hours prior to scheduled departure = SAR 100 fee on domestic routes plus any fare difference. SAR 150 fee on international routes, plus any fare difference.	Permitted up to 4 hours before scheduled departure - fare difference only.	Permitted up to 4 hours before scheduled departure - fare difference only.	Changes and cancellation are not permitted on flynas.com. For all codeshare changes, please call flynas call centre 920001234	
1.4	Booking Cancellation	Not Permitted	Not Permitted	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 150 fee on domestic routes, SAR 200 fee on international routes, balance in credit.	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 200 fee on international routes, balance in credit.		
1.5	Grace period	Changes permitted within 2 hours from payment through our call center or agents only. No fees but any fare difference to be paid. If cancelled, balance to be held in credit for 1 year.				No grace period for codeshare bookings	
2	**Infant / Child Fares**						
		Economy			Premium Class	Codeshare	
		Light	Value	Plus		Economy	Business
		Infant Fares					
2.1	All Domestic Flights	SAR 60 per infant per sector. Includes 10Kg hold baggage allowance, but do not include cabin baggage.			N/A	Fees vary, advised at time of booking	
	Inbound flights from Amman and Egypt	SAR120 per infant per sector, plus applicable fees and taxes. Includes 10Kg hold baggage allowance, but does not include cabin baggage.					
	All other International Flights	SAR 120 per infant per sector. Includes 10Kg hold baggage allowance, but does not include cabin baggage.					
		Child Fares					
2.2	Domestic Flights	N/A			N/A	Fees vary, advised at time of booking	
	International Flights	N/A					
3	**Baggage Allowance**						
		Economy			Premium Class	Codeshare	
		Light	Value	Plus		Economy	Business
3.1	Domestic	**All Domestic**					
3.1.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg for any additional pieces will be chargeable.			N/A	**Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg for any**	
3.1.2	Hold Baggage Allowance	Not Permitted	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	N/A	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.
3.2	International - Group 1	**International - Group 1 (Kuwait, Dubai, Amman, Istanbul, Tbilisi, Baku, Tashkent, Doha, Sarajevo, Marseille, Casablanca, Almaty, Bishkek, Osh, Namangan, Brussels, Bahrain, Ankara and Dhaka)**					
3.2.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg for any additional pieces will be chargeable.					
3.2.2	Hold Baggage Allowance	Not Permitted	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.
3.3	International - Group 2	**International - Group 2 (Lahore, Islamabad, Lucknow, Calicut, Cairo, Karachi, Sohag, Erbil, Baghdad, Addis Ababa, Algiers and Constantine)**					
3.3.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg for any additional pieces will be chargeable.					
3.3.2	Hold Baggage Allowance	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.
3.4	International - Group 3	**International - Group 3 (Mumbai, New Delhi and Hyderabad)**					
3.4.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg for any additional pieces will be chargeable.			N/A	**Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg for any additional pieces will be chargeable.**	
3.4.2	Hold Baggage Allowance	Not Permitted	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.	N/A	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.
3.5	Hold Baggage Allowance- For flights to Indian Sub-continent (Bangladesh, India, Nepal, Pakistan, and Sri Lanka) connecting with Etihad beyond Abu Dhabi	1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.		up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.		N/A	
3.6	Hold Baggage Allowance - Codeshare flights to/from Pakistan	N/A				1 piece with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 30kg.	up to 2 pieces with maximum dimensions of 75cm H, 50cm W, 33cm D and a maximum weight of 20kg each.
	Important Note	**Please note that international safety standards restrict flynas from accepting any single item of Hold Baggage over 32kg in weight.**					
		Passengers travelling from Jeddah airport are not allowed to carry a container of Zam Zam water. ONLY passengers traveling from Taif or Madinah may carry 1 container of Zam Zam Water (maximum 5 liters) on top of the standard baggage allowance for no extra charge. Passengers traveling from all other domestic airports or international airports are allowed to carry 1 container of Zam Zam Water (maximum 5 liters) however this will be considered part of their baggage allowance. Any excess weight will be charged. (Passengers are not allowed to carry ZamZam packages inside their checked-in baggage.)					
4	**Excess Baggage Charges**						
4.1	Pre Paid	**Pre-paid Excess Baggage Fees are charged as follows**					
4.1.1	Domestic Flights	2 bags may be added to flight booking up to 12 hours before departure: SAR 159.99 (max 25kg) SAR 115.99 (max 20kg) SAR 69.99 (max 15kg)				N/A	
4.1.2	International flights to/from: (Kuwait, Dubai, Amman, Istanbul, Tbilisi, Baku, Tashkent, Doha, Sarajevo, Marseille, Casablanca, Almaty, Bishkek, Osh, Namangan, Brussels, Bahrain, Ankara and Dhaka)	2 bags may be added to flight booking up to 12 hours before departure: SAR 250 (max 25kg) SAR 180 (max 20kg) SAR 105 (max 15kg)					
	International flights to/from: Lahore, Islamabad, Lucknow, Calicut, Cairo, Karachi, Sohag, Erbil, Baghdad, Addis Ababa, Algiers, Constantine, Mumbai, New Delhi and Hyderabad	2 bags may be added to flight booking up to 12 hours before departure: SAR 420 (max 25kg) SAR 300 (max 20kg) SAR 185 (max 15kg)					
4.2	Paid at the Airport	**Airport price per kg over permitted max kg**					
4.2.1	Domestic Flights	SAR150 per bag of up to 20kg, SAR 20 per kg for any bag above 20kg				N/A	
4.2.2	International flights to/from: (Kuwait, Dubai, Amman, Istanbul, Tbilisi, Baku, Tashkent, Doha, Sarajevo, Marseille, Casablanca, Almaty, Bishkek, Osh, Namangan, Brussels, Bahrain, Ankara and Dhaka)	SAR 225 per bag of up to 20kg, SAR 40 per kg for any bag above 20kg					
	International flights to/from: Lahore, Islamabad, Lucknow, Calicut, Cairo, Karachi, Sohag, Erbil, Baghdad, Addis Ababa, Algiers, Constantine, Mumbai, New Delhi and Hyderabad	SAR 425 per bag of up to 20kg, SAR 60 per kg for any bag above 20kg					
	Codeshare Routes	N/A				SAR 40 per kg over 20kg	SAR 40 per kg over 50kg
4.2.3	Prepaid Excess Baggage Cancellation	Permitted up to 12 hours before travel, balance held in credit for 1 year				N/A	
4.2.4	Over-sized Baggage	Any bag larger than 158CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport					
4.2.5	Zam Zam Water (not charged if included in Hold baggage Allowance)	SAR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece of max 10 liters					
		Prices are subject to change without any prior notice. Excess baggage is accepted subject to space/weight availability on your flight. Acceptance is not guaranteed. Zamzam water is not accepted as cabin baggage and must be included in the hold.					
5	**Seat Selection**						
		Economy			Premium Class	Codeshare	
		Light	Value	Plus		Economy	Business
5.1	Advanced Seat Selection	Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150)	Free Standard seat subject to availability	Free Premium seat subject to availability	FREE	N/A	
5.2	Advanced Seat Selection for Cairo,, Kano, Algeria, Khartoum, Baghdad and Erbil	Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150)			N/A		
5.3	Advanced Seat Selection Changes	Permitted up to 4 hours before travel, any difference in seat fees to be paid, any balance held in credit for 1 year					
5.4	Advanced Seat Selection Cancellation	Permitted up to 4 hours before travel, balance held in credit for 1 year					
6	**Airport Lounges**						
6.1	Lounge Access	Subject to availability. Fees vary.			FREE	N/A	
6.2	Lounge Access Cancellation	Permitted up to 12 hours before travel, balance held in credit for 1 year.			N/A		
7	**Pre-ordered Meals**						
7.1	Pre-ordered Meals	Subject to availability, fees vary. Must be purchased a minimum of 12 hours before scheduled departure			FREE	N/A	
7.2	Pre-ordered Meals Changes	Permitted up to 12 hours before travel, any additional fee to be paid			N/A		
7.3	Pre-ordered Meals Cancelation	Permitted up to 12 hours before travel, balance to be held in credit for 1 year					
8	**Additional Fees**						
8.1	Domestic Flights	**Travel Agent Service Charge**					
	International Flights	SAR 25 or equivalent per customer, per sector.					
		SAR 50 or equivalent per customer, per sector.					
		Travel Agent Service Charge will not be credited to customers in the event of cancellation. Please speak to your travel agent for further details.					
8.2	Call Centre Service Charge	SAR 50 or equivalent per booking for domestic flight					
		SAR 100 or equivalent per booking for international flight					
		Call Center Service Charge will not be credited to customers in the event of cancellation.					
9	**Corporate Fares**						
		Economy			Premium Class	Economy (Codeshare)	Business (Codeshare)
9.1	Name Change / Refund	Not Allowed			Not Allowed	N/A	
9.2	Date/Time Change	**Up to 4 hours** before scheduled departure - SAR 50 plus any fare difference. Fees are applicable per passenger, per sector. Changes **2 days or more** before scheduled departure -fare difference only. Changes **within 2 days up to 4 hours** prior to scheduled departure - SAR 100 + fare difference.			Up to 4 hours before scheduled departure - fare difference only.		
9.3	Booking Cancellation / Reverse amount to agency account	**Up to 4 hours** before travel, fee of SAR 100 per passenger per sector. Remaining amount will be reversed to Agency Account Cancelation **2 days or more** before scheduled departure - fee of 25% of base fare, balance in credit. Within **2 days up to 4 hours** prior to scheduled departure - fee of 50% of base fare, balance in credit.			Up to 4 hours before scheduled departure - fee of SAR 150 per passenger per sector. Remaining amount will be reversed to Agency Account		
9.4	No show	Cancellation within four hours of travel is considered as a no show. No amount will be reversed			Cancellation within four hours of travel is considered as a no show. No amount will be reversed		